

L. APPEAL AUTHORITY AND PROCESS

36. If an IS is not satisfied with the reason of refusal to provide information requested by the IO, s/he can appeal to the Executive Director of D.Net.
37. ED shall act as Appeal Authority of D.Net who shall be responsible to answer appeal application within or before 15 days.
38. This policy contains one Appeal Application Form (AAF) (Given in the annex 2).
39. Appeal application forms shall be available at the corporate website free of cost as well as at the Information Disclosure Unit for a nominal price.
40. IS shall buy an appeal application form paying BDT 2 each from IDU.
41. IS shall fill up the appeal application form and then submit to the AA on the working day of D.Net, otherwise AA shall not be responsible to accept the application of Information seeker on that day.
42. Each IS will be given a receipt of appeal application form which will contain a date of reply on the appeal, subject to provision under Section G of the policy and Article 2 and 7 of the RTIA, 2009.
43. Every Information Seeker will be acknowledged and entitled to get response from AA within 20 days of submitting application about the status of appeal.
44. Each information request will be entertained as per provision of the Section 7 of the RTIA, 2009 (Article 24 – 29).
45. In the context of implementing of this IDP, ED or Appeal Authority shall have following responsibilities
 - I. To provide necessary assistance to the head of KMD.
 - II. To mitigate the dispute between IDU (Information Disclosure Unite) and IS, IC and other relevant body or bodies.
46. The decision of the AA, who shall be considered as the final verdict from the D.Net, any aggrieved IS can complain to the IC. IO shall inform the address and person whom to complain.